



## Who we are

S&T Mutual Water Company (S&T) was founded in 1955 to serve the newly formed Sunset Terrace neighborhood of Los Osos, California. S&T is a shareholder owned water company in which property owners own one share of company stock for each deeded lot within the service area. Your water company is managed and operated by your neighbors and fellow water drinkers who are dedicated to the production, treatment and delivery of good, safe, drinking water at cost, without profit.

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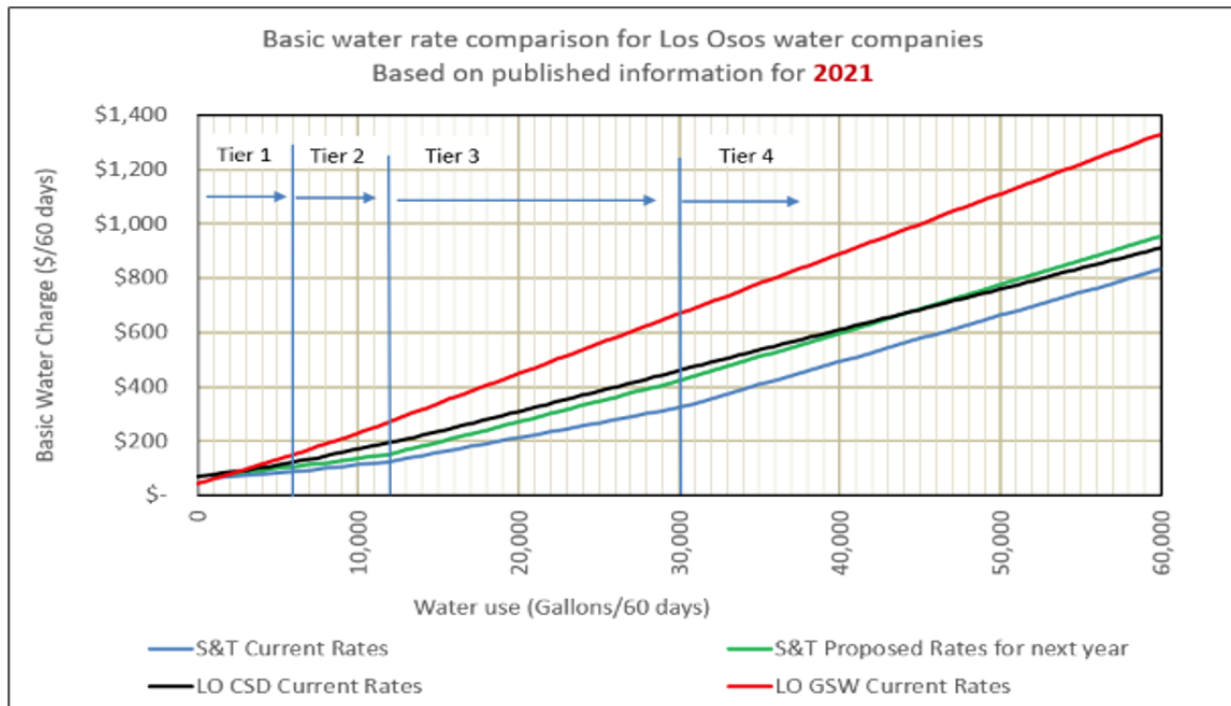
## Message from the President

Dear Shareholders,

I hope that the new year has found you well. S&T Mutual continues to be run by your fellow shareholders and neighbors. As a company we have embarked on ambitious projects to strengthen our company and ensure that we can continue to serve safe, reliable drinking water to you and your families. Please don't hesitate to say hello if you see me out and about with the bulldogs. Serving on the Board is a passion of mine.



Julie McAdon and Family  
Residents of Fresno St



## Rate Comparison

S&T is slowly raising water rates to have the cost of water more closely match the true cost associated with water production and delivery to shareholders with metered service.

## ST-Water.com

- ◆ Meeting Schedule
- ◆ Rates
- ◆ Online Bill Payment
- ◆ Eye on Water
- ◆ Water Quality Reports



Training at the water tanks.  
Cynthia Mein-Director and Charlie Cote-Chief Water Operator

## New Water Rates for 2022


At the October 2021 meeting, the S&T Board of Directors adopted a new water rate structure that will begin with the **February 2022 water bills**. The new water rates are intended to increase revenue to match expected increases in operating expenses that we anticipate over the next few years.

Contact S&T if you have questions. A printable table representing these rates is available on the website at: [www.ST-Water.com](http://www.ST-Water.com)

Water use during 2 month billing period (all dwelling types)				
Tier	H2O units	From (Gal.)	To (Gal.)	Basic Water Charge
Tier 1	1	0	1,000	\$ 75.00
	2	1,001	2,000	\$ 81.00
	3	2,001	3,000	\$ 87.00
	4	3,001	4,000	\$ 93.00
	5	4,001	5,000	\$ 99.00
	6	5,001	6,000	\$ 105.00
Tier 2	7	6,001	7,000	\$ 112.75
	8	7,001	8,000	\$ 120.50
	9	8,001	9,000	\$ 128.25
	10	9,001	10,000	\$ 136.00
	11	10,001	11,000	\$ 143.75
	12	11,001	12,000	\$ 151.50
Tier 3	13	12,001	13,000	\$ 166.50
	14	13,001	14,000	\$ 181.50
	15	14,001	15,000	\$ 196.50
	16	15,001	16,000	\$ 211.50
	17	16,001	17,000	\$ 226.50
	18	17,001	18,000	\$ 241.50
	19	18,001	19,000	\$ 256.50
	20	19,001	20,000	\$ 271.50
	21	20,001	21,000	\$ 286.50
	22	21,001	22,000	\$ 301.50
	23	22,001	23,000	\$ 316.50
	24	23,001	24,000	\$ 331.50
	25	24,001	25,000	\$ 346.50
	26	25,001	26,000	\$ 361.50
	27	26,001	27,000	\$ 376.50
	28	27,001	28,000	\$ 391.50
	29	28,001	29,000	\$ 406.50
	30	29,001	30,000	\$ 421.50

Water use during 2 month billing period (all dwelling types)				
Tier	H2O units	From (Gal.)	To (Gal.)	Basic Water Charge
Tier 4	31	30,001	31,000	\$ 439.25
	32	31,001	32,000	\$ 457.00
	33	32,001	33,000	\$ 474.75
	34	33,001	34,000	\$ 492.50
	35	34,001	35,000	\$ 510.25
	36	35,001	36,000	\$ 528.00
	37	36,001	37,000	\$ 545.75
	38	37,001	38,000	\$ 563.50
	39	38,001	39,000	\$ 581.25
	40	39,001	40,000	\$ 599.00
	41	40,001	41,000	\$ 616.75
	42	41,001	42,000	\$ 634.50
	43	42,001	43,000	\$ 652.25
	44	43,001	44,000	\$ 670.00
	45	44,001	45,000	\$ 687.75
	46	45,001	46,000	\$ 705.50
	47	46,001	47,000	\$ 723.25
	48	47,001	48,000	\$ 741.00
	49	48,001	49,000	\$ 758.75
	50	49,001	50,000	\$ 776.50
	51	50,001	51,000	\$ 794.25
	52	51,001	52,000	\$ 812.00
	53	52,001	53,000	\$ 829.75
	54	53,001	54,000	\$ 847.50
	55	54,001	55,000	\$ 865.25
	56	55,001	56,000	\$ 883.00
	57	56,001	57,000	\$ 900.75
	Tier 4 charges continue for larger use at a rate of \$17.75 per unit			

# Water Shortage Emergency Declaration Matrix

		Water Shortage Contingency Plan Matrix				Revision <b>3</b>	
Water Shortage Stages	Demand Reduction Target	Supply Reliability	Climate triggers	Water quality triggers		Restrictions	
			Rainfall	Nitrate	Chloride	Water Use	Will Serve
Stage 1 (Alert)	Max use <= 200 gpd/unit residential	Single system component failure could cause violation of fire storage requirement for > 1 day	5 year median rainfall for latest complete seasons <= 17.5 inches	At least one individual water source has stable nitrate concentration >= 5 ppm	TBD	All outdoor irrigation shall occur only between dusk and dawn.  Use of potable water for washing outdoor surfaces requires automatic shutoff nozzle.  Penalties imposed for wasteful use and unfixed leaks.	Will Serve / Intent to Serve letters only issued to new development/building permits when 2:1 conservation offsets have been harvested from within the S&T Service Area. Will /Intent to serve agreements are contingent upon permitted development paying for any required S&T infrastructure changes/improvements.
Stage 2 (Warning)	Max use <= 150 gpd/unit residential	single system component failure could cause violation of fire storage requirement for > 5 days	5 year median rainfall for latest complete seasons <= 16 inches	Best individual water source has stable nitrate concentration >= 7 ppm	TBD	In addition to Stage 1 measures: Outdoor irrigation only permitted on Thursdays and Sundays at addresses with even numbers, and Tuesdays and Saturdays at addresses with odd numbers.  Fire hydrant water use limited to fire emergencies and maintenance operations approved by Chief Operator.	No new intent to serve applications / letters provided for development/permit applications which could increase production demand.
Stage 3 (Emergency)	Max use <= 100 gpd/unit residential	single system component failure could cause violation of fire storage requirement for > 7 days and distribution pressure drop below 2 psig within 7 days.	5 year median rainfall for latest complete seasons <= 13 inches	Best individual water source has nitrate concentration >= 7 ppm, with a 5 yr trend rising trend >= 0.03 ppm/yr	TBD	In addition to Stage 2 measures: Notification of Shareholders and water customers.	Same as Stage 2 measures.

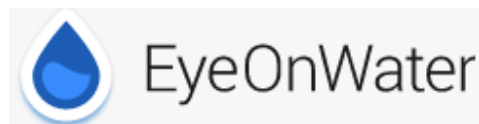
According to State Law, all California water companies are required to adopt regulations that define water shortage emergency condition and associated water use restrictions within an affected service area. The water available for production from the Los Osos Basin is recharged by rainwater. There is no other source of water or basin recharge for water producers over the Los Osos Basin other than rainwater and a small amount of water entering from Los Osos Creek.

Currently S&T is in the Stage 2 or Warning Stage of Water Shortage based on rainfall and nitrate concentrations. Please review the Stage 1 and Stage 2 water use and Will Serve restrictions as listed above in the matrix.

## Keep track of your water usage in real time!

You can monitor your water usage in real time. Visit our website to learn more.

[www.st-water.com](http://www.st-water.com)

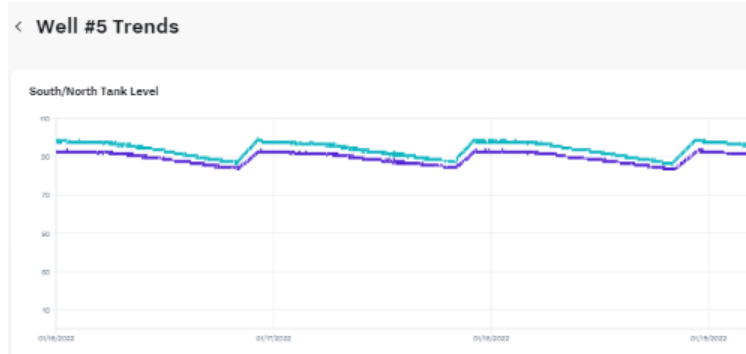




## Tank Level Control System Upgrade Project

The new water source and tank level control system was installed and commissioned during the week of August 9th 2021. This allows the company to remotely monitor the level of the North and South water tanks off of Pecho Valley Road. The system

has been working very well and we now have several layers of redundant safety systems and the two water storage tanks can now be operated as separate systems under automatic control.



**Did you know?** *S&T has a state of California certified water operator on staff who can answer your questions or concerns about water quality and water leaks. Expert water consultation is a free service provided by S&T.*

### Help Wanted: Water system operator

S&T is looking for a qualified candidate who would be willing to serve as a Water System Operator. Desired skills and capabilities:

- Candidate should be good at algebra and have a goal of passing the California Grade 1 Water Distribution System Operator Certification exam.
- Intermediate level fluency in the use of: Microsoft Word, Excel, email, financial management (reading and understanding standard financial reports). Capable of accessing and manipulating company data in the shared computer data space.
- Interest in the study of Federal and State laws regarding the safe production and delivery of drinking water.
- Assist the S&T Chief Operator in the periodic tasks required to operate the water treatment and distribution system.
- Take over the Chief Operator duties when that person is out of town or unavailable.

There will be a long paid orientation and training period for this position overseen by the existing Chief Operator. **Contact S&T for more details.**



### Did you Know?

S&T does not stand for Sunset Terrace but for two property developers, Salzman and Tokes who pioneered the first S&T well. This well is in the North well field.

## S&T Meeting Calendar

Unless other information is provided, all board meetings will be held at Sea Pines in the meeting room.

**Thursday, February 17th:** Regular Board meeting **Start time:** 6:00 pm

**Thursday, March 24th:** Regular Board meeting **Start time:** 6:00 pm

**Thursday, April 21st :** Regular Board meeting **Start time:** 6:00 pm

**Thursday, May 26th:** Regular Board meeting **Start time:** 6:00 pm

## S&T Mutual Water Company

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