



Who we are

S&T Mutual Water Company (S&T) was founded in 1961 to serve the newly formed Sunset Terrace neighborhood of Los Osos, California. S&T is a shareholder owned water company in which property owners own one share of company stock for each deeded lot within the service area. Your water company is managed and operated by your neighbors and fellow water drinkers who are dedicated to the production, treatment and delivery of good, safe, drinking water at cost, without profit.

Inside this issue

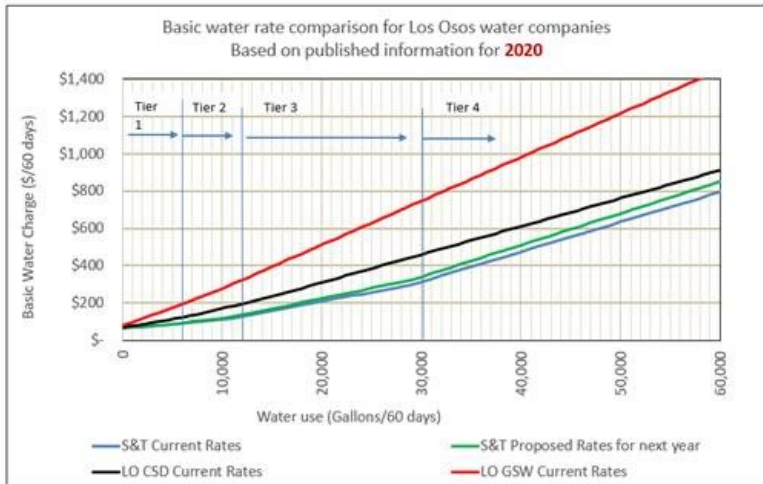
Rate Comparison	2
Online Bill Payment.....	2
Website.....	2
New 2021 water rates ...	3
Eye On Water.....	4
Help Wanted.....	5
Meeting Dates	6

Message from the President

As we find ourselves in this unpredictable time I would like to take a minute to appreciate our neighborhood and community. We are very lucky to have our own Mutual Water Company run by our fellow neighbors and friends. We are a unique water entity to Los Osos and hold a 4% stake in the Basin Management Committee (BMC).



Julie McAdon and Family
Residents of Fresno St



Rate Comparison

S&T is slowly raising water rates to have the cost of water more closely match the true cost of producing and delivering water to shareholders.

S&T Online Bill Payment

S&T is proud to announce that Online Bill Pay is here!

Visit our Website > Billing and Payments > Online Payments: to be directed to the billing site. If you have never logged into Muni Billing before be sure to have your S&T bill handy as you will need a unique code to pay via Credit Card or Echeck.

ST-Water.com

- ◆ Meeting Schedule
- ◆ Rates
- ◆ Online Bill Payment
- ◆ Eye on Water
- ◆ Water Quality Reports

President's Message

(continued from front page)

We send representatives to these meetings to represent our shareholders interest in the management of the Los Osos Water Basin.

As a smaller water company, we are always looking for people who would like to share in the operations of the company. Currently we are looking for a Treasurer (must be a board member) and a Certified Water Operator. Please let me know if you are interested in these essential positions.

From all of us at S&T we wish you health and happiness for 2021.



New safety railing being installed on our North Tank.

New Water Rates for 2021

At the October 2020 meeting, the S&T Board of Directors adopted a new water rate structure that will begin with the **February 2021 water bills**. The new water rates are intended to increase revenue to match expected increases in operating expenses that we anticipate over the next few years.

Contact S&T if you have questions. A printable table representing these rates is available on the website at: WWW.ST-Water.com

Water use during 2 month billing period (all dwelling types)				
Tier	H2O units	From (Gal.)	To (Gal.)	Basic Water Charge
Tier 1	1	0	1,000	\$ 65.00
	2	1,001	2,000	\$ 69.50
	3	2,001	3,000	\$ 74.00
	4	3,001	4,000	\$ 78.50
	5	4,001	5,000	\$ 83.00
	6	5,001	6,000	\$ 87.50
Tier 2	7	6,001	7,000	\$ 93.75
	8	7,001	8,000	\$ 100.00
	9	8,001	9,000	\$ 106.25
	10	9,001	10,000	\$ 112.50
	11	10,001	11,000	\$ 118.75
	12	11,001	12,000	\$ 125.00
Tier 3	13	12,001	13,000	\$ 136.00
	14	13,001	14,000	\$ 147.00
	15	14,001	15,000	\$ 158.00
	16	15,001	16,000	\$ 169.00
	17	16,001	17,000	\$ 180.00
	18	17,001	18,000	\$ 191.00
	19	18,001	19,000	\$ 202.00
	20	19,001	20,000	\$ 213.00
	21	20,001	21,000	\$ 224.00
	22	21,001	22,000	\$ 235.00
	23	22,001	23,000	\$ 246.00
	24	23,001	24,000	\$ 257.00
	25	24,001	25,000	\$ 268.00
	26	25,001	26,000	\$ 279.00
	27	26,001	27,000	\$ 290.00
	28	27,001	28,000	\$ 301.00
	29	28,001	29,000	\$ 312.00
	30	29,001	30,000	\$ 323.00

Water use during 2 month billing period (all dwelling types)				
Tier	H2O units	From (Gal.)	To (Gal.)	Basic Water Charge
Tier 4	31	30,001	31,000	\$ 340.00
	32	31,001	32,000	\$ 357.00
	33	32,001	33,000	\$ 374.00
	34	33,001	34,000	\$ 391.00
	35	34,001	35,000	\$ 408.00
	36	35,001	36,000	\$ 425.00
	37	36,001	37,000	\$ 442.00
	38	37,001	38,000	\$ 459.00
	39	38,001	39,000	\$ 476.00
	40	39,001	40,000	\$ 493.00
	41	40,001	41,000	\$ 510.00
	42	41,001	42,000	\$ 527.00
	43	42,001	43,000	\$ 544.00
	44	43,001	44,000	\$ 561.00
	45	44,001	45,000	\$ 578.00
	46	45,001	46,000	\$ 595.00
	47	46,001	47,000	\$ 612.00
	48	47,001	48,000	\$ 629.00
	49	48,001	49,000	\$ 646.00
	50	49,001	50,000	\$ 663.00
	51	50,001	51,000	\$ 680.00
	52	51,001	52,000	\$ 697.00
	53	52,001	53,000	\$ 714.00
	54	53,001	54,000	\$ 731.00
	55	54,001	55,000	\$ 748.00
	56	55,001	56,000	\$ 765.00
	57	56,001	57,000	\$ 782.00
	Tier 4 charges continue for larger use at a rate of \$17.00 per unit			



S&T has upgraded our point-of sale water meters to a new advanced metering technology with cellular data transmission that record water flow in 15 minute increments to a web based data analysis system. We hope that having access to high quality water use data can help us all gain a better understanding of how we are using water and also help us to save money on water bills by minimizing unnecessary leakage flow at our individual properties.

Each account will only be allowed to have ONE login. Therefore, it may be necessary to share your single login credentials with family members and/or renters

Find this on our Website > Customer Service

Here are the steps for creating an EyeOnWater account for viewing your water use data **FROM A COMPUTER:**

- 1)Go to the website at: www.EyeOnWater/Signup
- 2)Follow the instructions to create an EyeOnWater Account
- 3)Hint: **Your S&T Account Number (your account number appears on your water bill)**

Here are the steps for accessing your EyeOnWater Account **FROM A SMART PHONE:**

- 1)Go to the website at: www.EyeOnWater/Signup
- 2)Click on the mobile phone application link for your type of Smart Phone and complete the login from your phone:



Did you know?

The 2021 cost for the S&T median use of 10,000 gallons of water during a 2 month billing period will be \$118.75. This breaks down to the following:

\$1.19/100 gallons describes the price of good safe S&T water delivered to your door on demand.

100 gallons of S&T Water



Help Wanted: Director / Treasurer position

S&T is looking for a qualified Director candidate who would be willing to serve as the Board Treasurer. This is a paid position. The requirements for this position are:

- Applicant must be an S&T Shareholder
- Intermediate level fluency in the use of: Microsoft Word, Excel, email, financial management (reading and understanding standard financial reports). Capable of accessing and manipulating company data in the shared computer data space.
- Report writing and PDF document generation.
- Directs the work of the S&T contracted Bookkeeper.

Did you know? *S&T has a state of California certified water operator on staff who can answer your questions or concerns about water quality and water leaks. Expert water consultation is a free service provided by S&T.*

Help Wanted: Water system operator

S&T is looking for a qualified candidate who would be willing to serve as a Water System Operator. Desired skills and capabilities:

- Candidate should be good at algebra and have a goal of passing the California Grade 1 Water Distribution System Operator Certification exam.
- Intermediate level fluency in the use of: Microsoft Word, Excel, email, financial management (reading and understanding standard financial reports). Capable of accessing and manipulating company data in the shared computer data space.
- Interest in the study of Federal and State laws regarding the safe production and delivery of drinking water.
- Assist the S&T Chief Operator in the periodic tasks required to operate the water treatment and distribution system.
- Take over the Chief Operator duties when that person is out of town or unavailable.

There will be a long paid orientation and training period for this position overseen by the existing Chief Operator. **Contact S&T for more details.**



S&T Mutual Water Company is a not-for-profit water company. We are managed by a board of directors elected by the Shareholder / customer / owners of the water company.

S&T Meeting Calendar

Unless other information is provided, all board meetings will be held on ZOOM.

Thursday, January 21st: Regular Board meeting **Start time:** 6:30 pm

Thursday, February 18th: Regular Board meeting **Start time:** 6:30 pm

Thursday, March 18th: Regular Board meeting **Start time:** 6:30 pm

Thursday, April 15th: Regular Board meeting **Start time:** 6:30 pm

S&T Mutual Water Company

PO Box 6391

Los Osos, CA 93412

Phone: (805) 316-0640

E-mail: STMutualWater@gmail.com

Web: www.ST-Water.com

PLEASE
PLACE
STAMP
HERE

Mailing Address Line 1
Mailing Address Line 2
Mailing Address Line 3
Mailing Address Line 4
Mailing Address Line 5